CUSTOMER ADVISORY

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UK MICROSOFT 365 COPILOT TENANTS · ANTHROPIC CLAUDE MODELS

CLAUDE SWITCHES ON IN COPILOT

9 DECEMBER 2026

Microsoft is turning on Anthropic's Claude models for UK Copilot tenants that haven't chosen a setting. Claude processing sits outside the UK and the EU Data Boundary.

THREE THINGS TO KNOW

WHO
UK tenants with no Anthropic setting chosen

DATA LOCATION
Outside UK and EU boundary
Reported as the US

MICROSOFT NOTICE
MC1546435
Message Center

WHAT HAPPENS TO YOUR TENANT

YOUR SETTING TODAY	ON 9 DECEMBER
Never chosen	Claude enabled for all users
Microsoft 365 apps only	Option retired, moves to all users
No users, or specific groups	No change, your choice is kept
All users	No change, access continues

Settings can still be changed after 9 December. Confirm the detail in MC1546435 in your Message Center.

GOOD TO KNOW

- **Under Microsoft's terms.** Anthropic is a Microsoft subprocessor under the Product Terms and DPA.
- **EU moves inside its boundary.** EU and EFTA processing moves into it. The UK isn't included.
- **Enterprise Data Protection.** Prompts, responses and Graph data aren't used to train models.
- **Preview models stay off.** Preview models with Data Retention have their own setting.



DOING NOTHING IS A DECISION

Choose a setting before 9 December and record who approved it. Page 2 sets out the risks and how to act.

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THE RISKS, AND WHAT TO DO

THE RISKS

Consent by default

A new processor is added and an untouched setting counts as agreement.

Data leaves the UK

Processed outside the UK, reported as the US. Conflicts with UK-only commitments.

GDPR paperwork

DPIAs, processing records, subprocessor lists and transfer assessments may need updating.

Use before governance

Users can pick Claude in Researcher, Studio and Office before policy catches up.

Most exposed: public sector, regulated firms, and contracts with UK data residency clauses.

CHOOSE ONE ON PURPOSE

NO USERS

OPT OUT

For UK-only data commitments, or pending review.

SPECIFIC GROUPS

PILOT

A named group, after a DPIA.

ALL USERS

ENABLE

Where US processing is approved.

HOW TO SET IT

Microsoft 365 admin center › Copilot › Settings › View all › AI providers operating as Microsoft subprocessors › Anthropic

01 Sign in as AI Administrator or Global Administrator.

02 Choose **No users**, or **Specific users and groups**, then **Save**.

03 Check **Copilot in Microsoft 365 apps with Anthropic models**. It's on by default for UK tenants created after 25 March 2026.

04 If Claude is allowed, set Copilot Studio controls in the Power Platform admin center.

05 Record the decision and who approved it.

06 Brief your helpdesk and compliance team.

Based on Microsoft notice MC1546435 and Microsoft Learn, 20 November 2026. Guidance, not legal advice.

NOT SURE WHICH SETTING IS RIGHT?

Cybit can review your tenant, assess the risk and set up a governed pilot.

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