

Microsoft 365 Backup

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CYBIT

Manged Microsoft 365 Backup – Protect your data, recover quickly

Microsoft 365 is a shared responsibility. Microsoft is responsible for physical security, application, platform, network services and availability, however data stored in its cloud and services is the customer responsibility. This includes backup and business continuity. Your data, your responsibility. Cybit can project your data and allow speedy recovery when you use our Microsoft 365 backup service.

SERVICE DESCRIPTION

Protecting Microsoft 365 data is essential due to risks associated with accidental deletion and cyberattacks. A dedicated backup solution ensures data across Exchange, SharePoint, OneDrive, and Teams is securely backed up and easily restorable, supporting business continuity and compliance.

KEY DELIVERABLES

- **Simple per user cost model:** unlimited storage, unlimited retention for Exchange, SharePoint, OneDrive & Teams.
- **Onboarding & Management:** Policy configuration, retention controls, user lifecycle, with access management.
- **Monitoring & Reporting** of backup jobs (success/failure, skipped items) with proactive resolution of fail jobs.
- **Intelligent** backup monitoring with proactive issue resolution to ensure seamless data protection.
- **Advisory services** guidance on retention strategy, compliance, disaster recovery planning.
- **Optional add-ons** Entra ID, Power BI, and 3rd party SaaS applications add-ons available.

KEY FEATURES & BENEFITS

- ① **Priced per user:** this model shows that all user data is protected for every single licensed M365 user.
- ② **Protect what’s important:** Exchange, SharePoint, OneDrive, Teams our protected within the standard service, including shared mailboxes at no additional cost.
- ③ **Versatile restore options** to suit user needs. Terabytes of data or just a few objects to be restored
- ④ **Fully auditable** operations such as restores, downloads and others are all recorded
- ⑤ **Simplified Management:** Centralised support, billing, and optimisation provides clear accountability, expert advice, and quick issue resolution.
- ⑥ **Granular recovery:** Restore individual items (emails, single files, specific folders, messages) as well as full mailboxes or entire sites.

PRICING

- **Simple Per user cost model:** unlimited storage, unlimited retention for every licenced Microsoft 365 account. Archived users (unlicensed users) data billed per GB storage until data deleted ensuring ongoing protection and compliance while reducing backup costs.
- **Optional Add-ons:** Entra ID, Power BI, and 3rd party SaaS applications add-ons available. Pricing on request.

WHY CYBIT?

Choosing the right Microsoft partner is crucial for maximising your investment.

Here's why CYBIT stands out:

- ✓ **Trusted Microsoft Partnership:** Trusted Microsoft Partnership: As an established Microsoft Partner, we have direct access to Microsoft's premier support to ensure rapid resolution of complex issues.
- ✓ **Business-Focused Solutions:** We understand that cloud services must drive business value, not just technical capabilities, so our approach focuses on outcomes that matter to your organisation's success.
- ✓ **Always Compliant, Always Protected** – Cybit ensure your business data follows retention requirements and are proactively monitored, so issues are fixed before they impact your ability to recover.
- ✓ **30+ Years of IT Expertise:** Our extensive experience in IT support and cloud services ensures you receive knowledgeable guidance that aligns with your business objectives and operational requirements.
- ✓ **Simple cost model:** Transparent pricing based per user per month, provides a scalable and forecastable cost model ensuring you know exactly what you're paying for.
- ✓ **Our commitment:** Fast, Stress-Free Recovery with managed Microsoft 365 backups, lost emails or files can be restored quickly, keeping your business running smoothly and showing customers you’re reliable, even when issues arise.

